

Annual Review

A summary of our year



2023/24



Who we are

NHS Gloucestershire Integrated Care Board (NHS Gloucestershire) is responsible for planning and buying services to meet the health needs of local people. It also brings partners together to ensure the county's NHS provides the best possible care.

It works alongside the One Gloucestershire Health and Wellbeing Partnership - ensuring a joined-up approach across the NHS, public health, social care and the wider public, voluntary and community sector.



Dame Gill Morgan
Chair



Mary Hutton
Chief Executive Officer

2023/24

A message from

This is the second Annual Review for NHS Gloucestershire Integrated Care Board and an opportunity to reflect on our development as an organisation working hand in glove with the One Gloucestershire Health and Wellbeing Partnership.

This has been an extremely challenging year with recovery from the pandemic, the cost of living and industrial action all placing significant pressure on our staff across the system and the people we serve.

During this period, we have seen unprecedented growth in people turning to the NHS and care services for support. Within this context, our local health and care professionals, supported by our fantastic partners, including local councils and other public, community and voluntary sector partners have responded magnificently.

The power of partnership (highlighted in our full Annual Report) at neighbourhood, locality and county level is helping us to make real strides in improving health and wellbeing, care and services for local citizens and tackling long standing health inequalities.

Our Annual Report shows how working alongside local people and communities is integral to this, listening hard to ensure their priorities are at the heart of One Gloucestershire plans.

Our 5-year integrated care strategy and 5-year Joint Forward Plan for healthcare (refreshed this year) have created the blueprint for action and transformational change.

Both the strategy and the plan are underpinned by three key pillars for priority action:

- **Making Gloucestershire a better place for the future** - improving the health, wellbeing and care of our citizens. Focus on early prevention and the wider impacts on health

- **Transforming what we do** - locality integrated working that supports the needs of the local population, achieving equity - reducing unfair and avoidable differences in health, developing our workforce, improving quality and outcomes across the whole person journey and making the most of digital technology to support care
- **Improving health and care services today** - improving access to care, reducing waiting times and providing services that are sustainable and safe.

With clarity of purpose and our shared objectives and priorities, we are continuing to address head on our health and care challenges in Gloucestershire.

Our full Annual Report is available on our website and on request. This provides more information about our joint work to improve health and the quality of care, reduce health inequalities, involve local people and communities and make best use of the funds available.

Thank you for your continuing support.

Top 20

Highlights of the year

Making Gloucestershire a better place for the future

1

£3.4m of Strengthening Local Communities funding has been invested over four years to support local priorities, for example through food support, community hubs and youth engagement work.

2

7 Young Minds Matter teams are providing mental health support to children and young people across 130 educational settings. More than **2,000 children have benefited**.

3

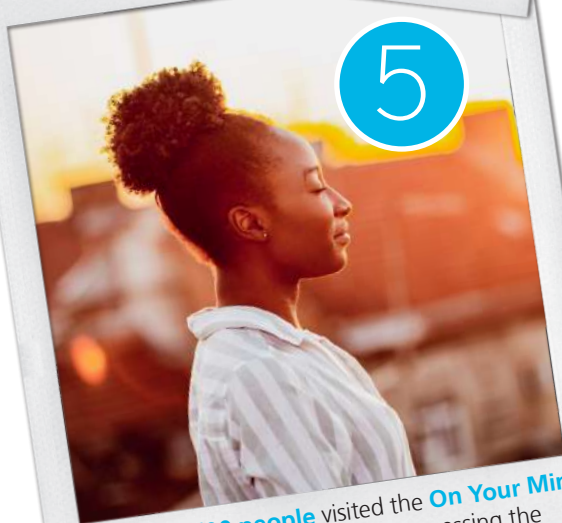
Gloucestershire remains the best in England for prescribing salbutamol inhalers with the lowest carbon footprint, reducing to an average of 12.7kg CO₂e (carbon dioxide equivalent) per inhaler. Aerosol inhalers contain propellants which are greenhouse gases.

4



325 children and young people with mild to moderate mental health issues benefited from Activity on Referral, with 12 funded sessions of physical activity.

5



Just over **5,500 people** visited the **On Your Mind Glos website**, with 1 in 3 users accessing the anonymous support finder to be presented with mental health services tailored to their needs.

6



32 student nurses were given the opportunity to gain first-hand experience of community nursing while 'on tour' with the information bus, performing health checks on more than **1000 people**.

Transforming what we do

7

Almost **12,000 people received health advice and support** from their community pharmacy following a referral from NHS 111 or their GP.

8

Around **3,200 people aged 14 or over** with a learning disability attended an Annual Health Check.

9

Around **1,250 people had their blood pressure (BP) checked** at an outreach community health check clinic. Following a simple health check, including BP, **almost 150 people** were referred to their GP practice for further support.

10

More than **200 people** contacted the Wellbeing Line, Gloucestershire's staff mental health and wellbeing service. Around **2,000 people** also attended team or manager peer support sessions, webinars and workshops.

11

More than 1,000 people with dementia and their families were referred to The Alzheimer's Society Dementia Advisors for advice, support and signposting to services.

12

Around 12,000 people have used the free getUBetter app for exercises and tips to deal with a range of MSK (muscles, joints and bones) problems. The app can also read out content in ten languages.



13

Almost **1,800 people** at risk of developing Type 2 Diabetes have taken positive steps to improve their health and wellbeing by completing the 9-month National Diabetes Prevention Programme.

14

Around **20% of GPs working in Gloucestershire** have been through the Spark programme, providing newly qualified GPs with coaching, peer support, educational events and continuing professional development

Improving health and care services today

16

GP practices continued to expand the range of roles within their teams, with more than **470 additional staff** including paramedics, social prescribers, clinical pharmacists, and mental health practitioners.



15

74% of those eligible for a COVID booster in autumn/winter 2023 took up the offer, making Gloucestershire the highest for vaccine uptake in England.

17

Just **over 50% of patients** in Gloucestershire are registered with the NHS App, with around **100,000 prescriptions** ordered through it monthly.

18

More than 4,500 referrals were made to the community Rapid Response service which operates 24 hours a day, 7 days a week. Over **80% of these people** have been treated at home, avoiding an unnecessary hospital stay.

19

75% of people found out whether they have cancer within 28 days of being referred by their GP thanks to quicker access to diagnostic tests.



20

GP practices are providing **26% more appointments** with a range of professionals compared to the end of 2019.

News Digest

Stories from around the county



Making Gloucestershire a better place for the future

Wellbeing ambassadors encouraging yoga in schools

120 educators from 80 different schools and colleges have been taught how to deliver simple movement, breathing and mindful moments in class thanks to Shift Yoga. 82% of people who attended the course are actively delivering sessions in schools.

Yoga is being used in brain breaks, breathing and intention setting sessions for students in the SAT's, GCSE and A-level revision sessions, at lunchtime and after school clubs, as part of pastoral interventions and in small group work.

Increase prevention and tackle the wider determinants of health and care



Gloucestershire children given free access to Lumi Nova app

Around 800 children in Gloucestershire have been signed up for a new app which offers anxiety support in a fun, safe and interactive environment.

Working with BFB Labs, we are providing Lumi Nova: Tales of Courage, a mobile app designed specifically for children and young people aged 7-12 who may be facing difficulties with fears, worries, or anxiety.

Recommended by NICE and funded by the NHS, Lumi Nova is a fun, quest-style therapeutic game which helps provide children with skills to face their worries. We are funding free access for families in the county who may find the app useful.

Vulnerable people at risk of fuel poverty supported to pay their energy bills

Up to 300 people with cold-sensitive health conditions who are at risk of fuel poverty had support to pay their energy bills through winter.

The scheme which started two years ago offers targeted support through innovative use of the Government's Household Support fund, working with charity Severn Wye.

To be eligible people must be diagnosed with a chronic lung condition such as emphysema, chronic bronchitis or bronchiectasis. They also must be either under 60 and in receipt of free NHS prescriptions, or over 60 and struggling to pay their heating bill.

Encouraging physical activity in schools

Children at 11 schools across Cheltenham and Tewkesbury are boosting their activity through a new programme which will be rolled out to another 11 schools in Gloucester City.

Creating Active Schools (CAS) involves the whole school, putting young people and how they move throughout their day at the heart of school policy. The aim is to understand what causes physical inactivity and tackle it with a range of different solutions.

A cycling programme is one area of the project, where parents are taught to ride alongside children encouraging more active travel within the wider school community.

Supporting people in hospital to quit smoking

Close to 1,000 people have had conversations with the Tobacco Free team at Gloucestershire Hospitals NHS Foundation Trust about support to stop smoking.

Patients admitted to hospital are offered a smoking assessment, with a range of support available from advice and Nicotine Replacement Therapy (NRT) to help manage any cravings or withdrawal symptoms, to personalised behavioural support.

On leaving hospital, patients who want to continue abstaining from smoking will receive NRT and a referral to the Healthy Lifestyles Service for ongoing support in the community, in addition to follow up from the tobacco free team in the month after they leave hospital.





Transforming what we do

Take a community & locality focused approach to the delivery of care

Supporting the health and wellbeing of people with frailty

More than 11,000 patients aged over 65 in Tewkesbury, West Cheltenham, Newent, and Staunton have been reviewed for early signs of frailty so support can be given to those needing extra help.

The proactive Health and Wellbeing team spoke to patients and mapped existing services and support options in the area, identifying gaps.

Targeted help includes reaching out to people with a cancer diagnosis to offer psychological support, strength and balance classes, tailored exercise plans for patients with obesity, pre-diabetes and diabetes, dementia choirs and carers support groups.

One Gloucestershire launches People's Panel

The One Gloucestershire People's Panel seeks out the opinions of a representative sample of over 1,000 people living and/or accessing services across the county.

The first survey, focusing on sharing information and using digital technology, had 462 responses. A further 143 responses came from people who regularly engage.

Over 85% of people were happy and confident for information from their health and care records to be shared with NHS and social care organisations, while some were concerned about what would then happen to the information.

More than half said they use digital technology regularly for ordering prescriptions, but many of those who don't said they prefer to do things in person.

A majority said they would be likely to use an app or digital tools to monitor their health, e.g. recording blood pressure, with 16% already doing this. However, 10% said they wouldn't use digital tools, many citing concerns over lack of personal contact and support.

A report of the findings will be shared on <https://getinvolved.glos.nhs.uk/> and used in developing health and care services

Supporting young new mums with their mental health

Women in the Forest of Dean have found guidance and friendship thanks to a weekly support group for young mums and babies, run by Forest Voluntary Action Forum and funded by the NHS.

The group was set up to provide more support for young mums with their mental health in pregnancy and after having a baby.

The women cook and bake together, arrange 'messy play' for their children and have invited guest speakers including from the Wildlife Trust and the British Red Cross, who provided advice on choking, burns, basic first aid and head injuries.

They've also expressed an interest in more workshops on behaviour and discipline, nutrition, sleep patterns and potty training.



Tackling health inequalities in Cheltenham

A trailblazing project that reaches out to people who can't always access timely healthcare has supported 50 vulnerable people with challenging lifestyles in an area of Cheltenham.

The project aims to close the 10-year life expectancy gap between the average male in Cheltenham and a male living in West Cheltenham.

In addition to a designated project coordinator role, a project group has been established to plan community engagement activities, including a family fun day as well as regular workshops in West Cheltenham.

Building relationships with community groups in GP practices

18 GP Practice staff in Gloucester City teamed up with an NHS charity to forge better links with the community.

The staff, who carry out different roles across five GP practices in Gloucester City worked with NHS Charity Altogether Better to develop a programme called 'Community Engagement in Action'.

The programme focuses on building community capacity and partnerships to help better meet the needs of their patients and the communities they serve. So far, they've created links with 18 voluntary, community and social enterprise (VCSE) organisations.

Digital tool supporting GP practices to identify people at risk of deteriorating health

The personalised proactive whiteboard is a digital tool used by GP practices to identify and support groups of people at risk of health deterioration with 11 of our 15 Primary Care Networks benefiting.

Eight out of 15 have already gone live. After identifying at risk groups, the aim is to provide a proactive approach to coordinating care, with a purpose of providing 'personalised care' and avoiding a crisis.

Additional groups of adults who would benefit from a care co-ordination approach have now been added to the programme, including those with moderate or severe frailty and those with dementia.

Stay Well this Winter (SWTW) campaign supported people to have a healthy winter

Ten of our health, social care, voluntary and community sector partners were at the heart of our innovative SWTW campaign, using their expertise to encourage people to take practical steps to support their health and wellbeing during winter.

Working with these local experts, we created 17 videos with advice on topics ranging from eating well, staying warm, looking out for others and prioritising mental health to advice on cost of living.

The campaign was well received, with more than 600,000 impressions across NHS Gloucestershire social media channels alone, including links to the online campaign hub.



Ensure that care is accessible when it is needed most



Providing eye care to vulnerable and homeless people

NHS Gloucestershire and the Local Optical Committee have been supporting charity Vision Care for Homeless People to provide eye care services for vulnerable people.

Also working with Gloucester City Mission, P3 and Gloucestershire Health and Care NHS Foundation Trust's Homeless Healthcare team, the weekly clinic aims to improve access to eye care and reduce health inequalities, significantly improving the quality of life for a group of vulnerable people who face barriers to accessing healthcare.

Over the last 12 months, 75 people have been seen at the clinic, with more than 60 free prescription glasses/lenses provided and 18% needing a referral to hospital for specialist support.

Quicker diagnosis for people with dementia in the Forest of Dean

More than 30 people have received a timelier diagnosis of dementia as part of a 'co-diagnosis' project in the Forest of Dean. People with clear and obvious signs of dementia can now receive a diagnosis without a referral to the Memory Assessment Service (MAS).

GP practice staff and community colleagues can discuss patients at weekly multi-disciplinary meetings with other health and care professionals including dementia specialists. This frees up capacity at the MAS for people with more complex symptoms.

The rate of diagnosis of people thought to have dementia in the Forest of Dean has increased from 60% to around 67%.

Other areas of the county are in the process of setting up similar projects to support timelier diagnosis.

Transforming Adult Community Mental Health Services across the Integrated Care System

Gloucestershire Health and Care NHS Foundation Trust have continued their transformation of community mental health services with partners from across the voluntary and community sector (VCS) and experts by experience.

The aim is to provide easier access to support, shorter waiting times, and provide more personalised care for people with serious mental illness (SMI).

Locality Community Partnerships, bringing together local statutory and voluntary partners to provide more joint support to people with SMI, have reviewed 170 individual cases.

The programme has also given grants totalling more than £250,000 to VCS projects supporting people with mental health needs in local communities.

Annual physical health checks for people with serious mental illness have also been greatly increased.

Acute Respiratory Infection (ARI) Hubs benefit local patients

ARI hubs have provided over 15,000 appointments to patients at risk of a hospital stay with respiratory illness (e.g. chest infections or 'flare-ups' of lung conditions).

Adults and children across Cheltenham and Gloucester can be offered same-day face-to-face assessment and treatment within 'hubs' at Rosebank GP Practice and St Paul's Medical Centre, seven days a week.

Evaluation has shown an overall decline in people with ARI attending A&E (In Feb-Dec 23 compared to the same period in the previous year), with a bigger decline of 7.1% in areas with ARI hubs.

The service has received excellent feedback, with over a quarter of patients saying they would otherwise have attended A&E with their symptoms.

Improve quality & outcomes across the whole person journey



Traditional Medicines Give Way to Innovation for the Management of Persistent Pain in Gloucestershire

Around 70 people living with persistent pain in Gloucestershire have now been referred to 'It's Your Move', an exercise and physical activity initiative helping people to improve their mobility.

Active Gloucestershire's ten-session supervised exercise programme is delivered by community-based exercise professionals and focuses on gentle movement-based activity (such as Tai-chi) and strengthening exercises.

The aim is to build a feeling of social connection through shared experience, giving patients the tools to self-manage. As well as improving function it boosts mental wellbeing and confidence. Around 70% of participants reported a reduction in pain severity, among other benefits.

Additional support for pregnant women and families to tackle health inequalities

Two Maternity Support Workers (MSWs) have joined the Continuity of Carer midwifery teams in Gloucester and Cheltenham as part of a pilot to provide additional support to midwives working in areas of the county with the greatest health inequalities.

In addition to providing clinical care with support from the midwifery team, the MSWs free up midwives to provide additional support to families. MSWs also support women and families in their transition to parenthood, providing emotional support to help them build confidence in their parenting skills. They also provide advice around healthy weight and eating, safe sleeping and baby care.

Over the last year, the teams have supported around 400 women and their families.

Widening access to technology for patients with diabetes

From June to December last year, the number of people prescribed continuous glucose monitoring had increased by 18% and is anticipated to continue to rise as individuals attend their clinical reviews.

Continuous glucose monitoring is a device worn on the skin to support an individual who has diabetes to improve their blood glucose control and is an alternative to finger prick testing.

It allows people with diabetes to check their glucose levels at any time, without the need to do finger pricks and enables people to better manage their condition.

Gloucestershire leading the way in joined-up approach to eye health

Community optometrists in Gloucestershire are able to access patients' medical eye health information quickly and securely thanks to the OphthalSuite Community Ophthalmic Link.

The system, developed by BlueWorks OIMS, is the first of its kind in the country and has been accessed more than 3,500 times since April last year.

It allows Community Optometrists to make a thoroughly informed clinical decision, getting patients the right care, and has reduced e-referrals to hospital by 14%.

Those using the system have reported that in 79% of cases, they have been better able to support patients in the community and help them to understand their condition.





Create One Workforce for One Gloucestershire

Nursing Associate Apprenticeship programme goes from strength to strength

In partnership with the University of Gloucestershire, we are delivering a Nursing Associate Apprenticeship programme which allows students to learn in clinical settings whilst undertaking their apprenticeship.

Trainee Nurse Associates are given on the job training, working on wards and in healthcare placements. The role also provides a progression route into graduate level nursing.

There are currently around 120 Trainee Nursing Associates on the programme with around 20 additional students also topping up from a nursing associate to Adult Nurse route.

We Want You encouraging children to consider a career in health and care

5,000 pupils aged 12-15 across 19 schools in Gloucestershire engaged in the We Want You initiative, to explore future employment in health and social care.

With input from young people, the project helps pupils discover their skills and interests, aligning them to potential careers through workshops, drama performances, and digital resources.

Information about options for higher education at the University of Gloucestershire as well as T Levels and apprenticeships is accessible for young people, with employers benefiting from the development of emerging talent.





A new Arts, Health and Wellbeing Centre for University's City Campus

We have continued to work with the University of Gloucestershire on the development of the new Arts, Health and Wellbeing Centre which will be part of the new City Campus in Gloucester, due to open in early 2025.

Ahead of the opening, funding has already been provided for three PhD studentships to begin in April, more than 40 places on a new Research, Audit and Evaluation course and a number of training places for primary care staff to complete an accredited master's module in Independent and Supplementary prescribing.

Transform care through technology and effective use of our estate

Another step towards a paperless health and care system

Around 40 care home, domiciliary care and supported living providers across almost 75 sites have gone paperless having signed up to the Digital Social Care Records programme.

NHS Gloucestershire has offered support throughout the sign-up process, including grants and free access to NHS email to encourage secure and safe email communications.

Investing in the GP surgeries of the future

We are continuing to progress six new surgery buildings with a total capital value of £37m that will serve 74,000 patients.

Building work on the new Minchinhampton surgery has started and it will open in October 2024.

Funding for a new facility in Tetbury has been approved and planning permission achieved; building work will start in early 2025.

A new Hucclecote Surgery has also received funding agreement, with construction possibly commencing in autumn 2024.

There is additional investment for the Coleford and Lydney developments, with work starting in Coleford by the end of 2024 and spring 2025 in Lydney.

Meanwhile, work on the new Brockworth surgery continues, with a focus on finalising the land and planning requirements.





Improving health and care services today

Improve the timeliness of care and treatment

Raising awareness of the signs and symptoms of cancer

Health and care professionals have been working with voluntary and community organisations to raise awareness of the signs and symptoms of cancer amongst those with limited access to information and support.

Over the last year, they have worked with Afghan refugees, South Asian women, African Caribbean communities, people in Gloucester city and Nepalese soldiers at the local army barracks.

Their priorities are to eliminate inequalities in cancer care, identify barriers to inclusion, and improve awareness and participation in cancer screening.

Working as One to improve urgent and emergency care services



One Gloucestershire partners have launched the Working as One (WAO) programme to tackle the challenges in urgent and emergency care.

An Integrated Flow Hub located at Gloucestershire Royal Hospital has received 526 referrals since the trial began in February. Located at Gloucestershire Royal Hospital, staff from across health and social care work together to arrange support in the community for patients who need additional help to leave hospital.

Initial results have been positive, with a significant reduction in the time taken to get ongoing care for patients in place, with three times as many decisions being made on the same day.

The trial will continue until June 2024, with other trials within the WAO programme working alongside the hub to ensure that support in the community is sustainable.

Community Diagnostic Centre opens

A new £15m facility at Quayside in Gloucester opened in February. It will offer more than 80,000 extra diagnostic appointments each year, giving patients across Gloucestershire access to potentially lifesaving checks more quickly, without having to go to hospital.

A wide range of diagnostic tests including X-Rays, MRI, CT, ultrasound, ECHO and DEXA scanning will be available when the centre is fully operational.

The centre offers appointments 12 hour a day, seven days a week making it easier and quicker for patients to get the tests and scans they need to help them get faster diagnoses.



Putting patients firmly on the path to recovery after critical illness

Around 70 patients who have been seriously ill in intensive care have been supported in their recovery by a community follow-up clinic.

Being in an Intensive Care Unit (ICU) can have profound physical, mental and social consequences. Around 1,500 people pass through the county's ICU every year, 200-300 of whom are severely unwell.

Made up of multi-disciplinary health and care professionals, the clinic provides a 'one-stop-shop' with access to both physical and emotional help.

Providing support to patients waiting for treatment

Around 20,000 patients who are waiting for treatment have been contacted by the Elective Care Hub over the last twelve months, offering them support to manage their condition and provide reassurance that they haven't been forgotten.

Around 12% of patients contacted have been escalated to the relevant speciality team due to increasing health needs.

Ensure the services we deliver today are sustainable and safe

All Gloucestershire pharmacies sign up to new Pharmacy First Service

All 105 pharmacies across Gloucestershire have extended the range of clinical services they provide following the launch of the Pharmacy First service in January.

Under Pharmacy First, highly trained pharmacists can assess and treat patients for sinusitis (age 12+), sore throat (age 5+), earache (age 1 – 17), infected insect bites (age one+), impetigo (age one+), shingles and uncomplicated urinary tract infections in women (age 16 - 64), without the need for a GP appointment or prescription.

It is anticipated that the county's pharmacies will be able to provide 17,000 consultations over the coming year, 44% more than before the scheme was introduced.



Building dentistry networks

We are working with local dentists and patient representatives to improve access to NHS dentistry across Gloucestershire and bring more services on board. A recently appointed Dental Clinical Lead is overseeing this work.

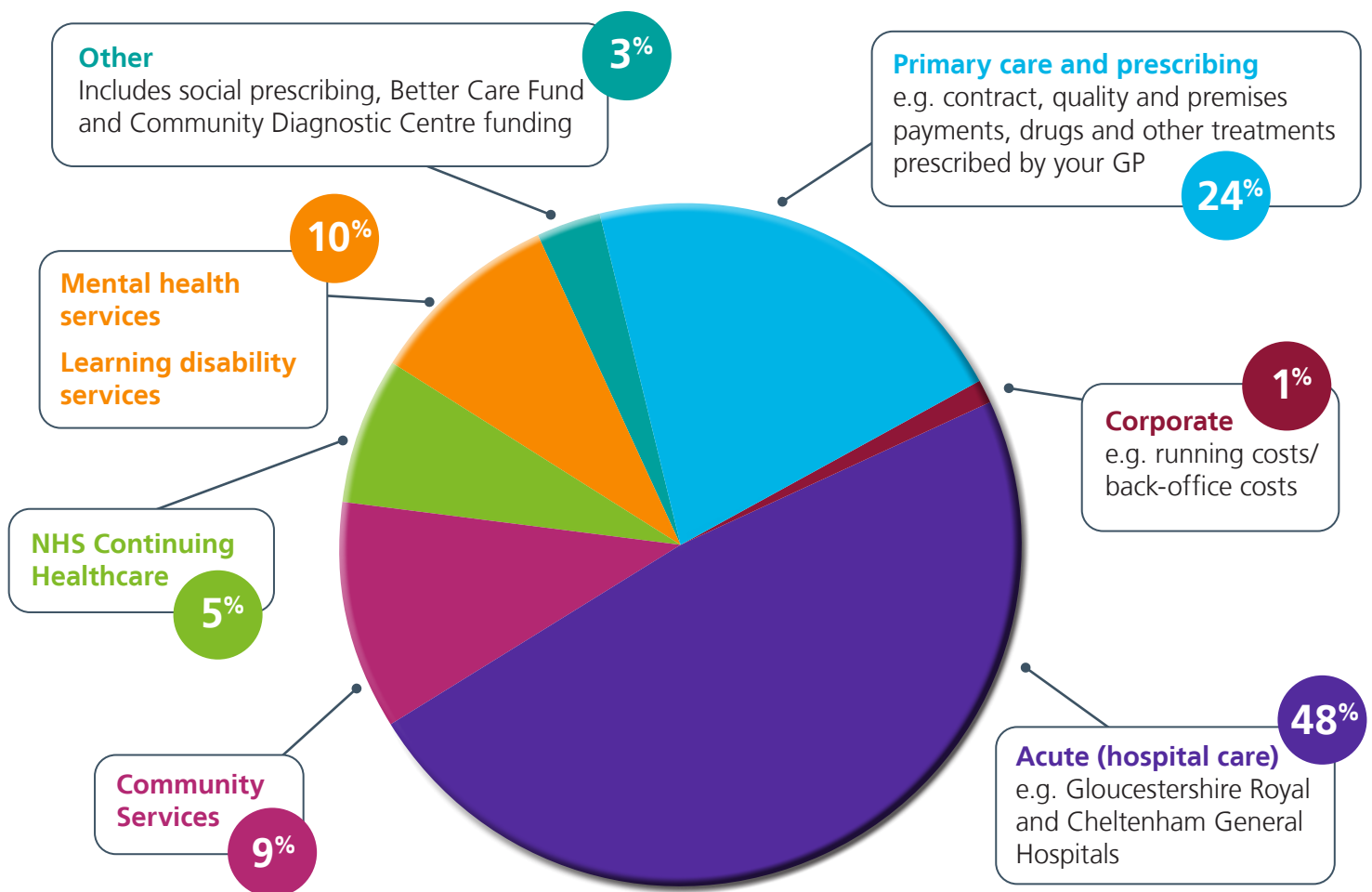
A greater number of urgent care appointments, including weekday, weeknight and weekend clinics, are now available each week for anyone who does not have a dentist.

There are also almost 200 additional appointments each week for patients without a dentist, helping them avoid the need for frequent urgent support.

Two initiatives are supporting improvements in oral health. At Home Dental provide a supervised toothbrushing service in some schools for children aged 3 - 5 whilst First Dental Steps offers parents oral health advice at their baby's 9- and 12-month review.



How the money is spent



*Funding for prevention and 'integration' (e.g. joint work with our local authority partners and the voluntary and community sector - VCS) is included within a number of the pie chart sections. For example, community services, mental health, learning disability and social prescribing.

NHS Gloucestershire's budget
for April 2023 to end of March 2024 was

£1,369.7m



This equates to around

£1,975



per Gloucestershire resident.



The pie chart opposite shows how the money was spent (by category).



Working with local people and communities

In our full annual report, we set out our approach to working with people and communities, in line with our [strategy](#) of the same name. Here are some highlights from the last year:

- **Involving you:** we've spoken with over 4,000 people who have visited our **One Gloucestershire Information Bus** and invited local people to share experiences through surveys about health and care services in the county.
- Launched the new **One Gloucestershire People's Panel** to seek out the opinions of a representative sample of over 1,000 people living and/or accessing services across Gloucestershire. People's Panel members will be sent approximately 4 surveys per year – the first survey focused on sharing information and digital technologies.
- **Tackling inequalities:** continued to build relationships with groups who were previously underserved resulting in a variety of awareness/education events, and other projects across the system. This year **Menopause awareness** has been a topic requested by women from a number of communities.
- **Working with partners:** received and responded to reports produced by **Healthwatch Gloucestershire** focusing on subjects such as experiences of urgent and emergency care and access to GP services. In addition, Healthwatch have presented **Patient Stories** at our ICB Board Meetings held in public.
- **Sharing Power - increasing diversity in research:** worked with **3 Voluntary and Community Sector organisations** and the **University of Gloucestershire** to learn from what we have heard is important to the people most impacted by health inequalities. We have also considered together ways to increase their involvement in health and care research.
- **Informing you:** worked with voluntary sector and other ICS partners to develop training materials, including a short film, to increase awareness of the **Accessible Information Standard** amongst staff and contractor groups and improve compliance.

You can read more from page 45 of the full report, or by visiting the 'working with people and communities' section of our [Get Involved in Gloucestershire](#) website.



Getting Involved



There are many ways to get involved in helping to shape health and care support and services:

- Visiting the [Information Bus](#) when it is in your area
- Attending our public NHS Gloucestershire [Board meetings](#)
- Joining a [Patient Participation Group](#) at your local GP surgery
- Sharing your views with [Healthwatch Gloucestershire](#)
- [Volunteering](#) with a local community organisation
- Follow us or contact us via social media ([X](#), [Facebook](#) or [Instagram](#))
- Commenting as part of an engagement or consultation exercise:
 - [Get Involved in Gloucestershire](#) is an online participation space where you can share your views, experiences and ideas about local health and care services.
 - [Have your say](#) is Gloucestershire County Council's dedicated participation website, providing an easy and secure way to get involved in public consultation and engagement activities on a wide range of topics.



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PALS, NHS Gloucestershire ICB,
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