Fit for the Future 2: Developing specialist services in Gloucestershire Community Partner responses

1. Please tell us what you think about our ideas for Benign Gynaecology.

Ans	swer Choices	Response Percent	Response Total
1	Strong support	50.00%	2
2	Support	50.00%	2
3	Oppose	0.00%	0
4	Strongly oppose	0.00%	0
5	No opinion	0.00%	0
		answered	4
		skipped	0

Please tell us why you think this e.g. the information you would like us to consider. (1)

I was surprised to learn that a hysterectomy could be performed as a day case. As in a number of cases one would need to ensure that the patient after the procedure is fit to look after herself or has a carer who can do this. As in all cases involving admission to hospital travel to and from the unit is a major consideration and I would suggest that a comprehensive plan for this involving a mixture of ambulances, private and public transport and volunteer car transport should be drawn up. One does not want to tie up ambulances for non urgent transport but the lack of public transport for a person without a car can cause a great deal of stress.

2. Please tell us what you think about our ideas for Diabetes and Endocrinology.

An	swer Choices	Resp Perc		Response Total
1	Strong support	50.0	00%	2
2	Support	50.0	00%	2
3	Oppose	0.0	0%	0
4	Strongly oppose	0.0	0%	0
5	No opinion	0.0	0%	0
		answ	ered	4
		skip	ped	0

Please tell us why you think this e.g. the information you would like us to consider. (1)

My notes about transport in the previous section apply equally to this. I can see an argument to support the centralisation of inpatient treatment though the benefits are partially outweighed by the transport for some people as is mentioned in 'Potential Drawbacks'

3. What do you think are the most important things to be considered in improving Frailty services?

Ans	swer Choices	Response Percent	Response Total	
1	Open-Ended Question	100.00%	4	

- Significant improvements are needed in communication & creating a smooth pathway back home from hospital the new ICS is full of potential but will still need work to get it really efficient & appropriately patient-focused. I work as a community based Music Therapist, primarily working with adults living with dementia in their own homes, & I am regularly frustrated by the shockingly poor documentation/integration of services/apparent inability to pull together as a team for the good of the patient & their individual outcomes.
- 2 Availability of service good personal care excellent staff access to medicating
- 3 Loneliness and isolation.
- There is little doubt in my mind that preventing where possible a long stay in hospital with the attendant muscle loss problems should be aimed for. However I doubt whether the range of domiciliary care necessary to obviate this is in place, or the communications systems needed to support them. I have been involved in quite horrendous examples of frail people being discharged from hospital to their own home where little or no assistance was available. In Fairford we have a care home and a small frailty team of I think two for a patient population. of 7,500.

There should be a much greater accent on trying to reduce the number of people needing to be admitted to hospital and there should be the resources in place to do this. This is a complex issue involving coordination between a number of bodies and historically we have not been good at this. Perhaps for understandable reasons your report is focussed more on hospitals than community medicine because a quick and effective 'fix' can be out in place. I would draw your attention to the Frome experiment which reduced admissions to A&E by 21% over three years.

answered	4
skipped	0

4. Please tell us what you think about our ideas for Non-interventional Cardiology.

Aı	nswer Choices	Response Percent	Response Total
1	Strong support	33.33%	1
2	Support	66.67%	2
3	Oppose	0.00%	0
4	Strongly oppose	0.00%	0
5	No opinion	0.00%	0
		answered	3
		skipped	1

Please tell us why you think this e.g. the information you would like us to consider. (1)

1 Once again transport is an issue. How are patients with other medical issues who also have a need for non-interventional cardiology be treated in CGH? Transport to GRH?

5. Please tell us what you think about our ideas for Respiratory care.

Α	nswer Choices	Response Percent	Response Total
1	Strong support	50.00%	2
2	Support	50.00%	2
3	Oppose	0.00%	0
4	Strongly oppose	0.00%	0
5	No opinion	0.00%	0
		answered	4
		skipped	0

Please tell us why you think this e.g. the information you would like us to consider. (1)

1 Once again concentration of specialist resources in a central unit such as CGH makes sense.

6. Please tell us what you think about our ideas for Stroke care.

An	swer Choices	Response Percent	Response Total
1	Strong support	50.00%	2
2	Support	50.00%	2
3	Oppose	0.00%	0
4	Strongly oppose	0.00%	0
5	No opinion	0.00%	0
		answered	4
		skipped	0

Please tell us why you think this e.g. the information you would like us to consider. (1)

Having HASU and ASU in separate wards but on the same site makes sense. Getting a stroke patient to one of these units within the critical 4 hours is another matter given the current demand for ambulances. Would it be possible to have a limited service in other units throughout the County perhaps with online consultation with a consultant?

7. Please tell us about any impact, either positive or negative, that you think any of these ideas for services could have on you and your family (please tell us which service your feedback relates to e.g. Stroke care)?

An	Answer Choices		Response Total
1	Open-Ended Question	100.00%	2

1 Centralisation means my nearest hospital for emergencies if an hour away so basically living here is a serious risk as Age compounded by an excellent ambulance service all congregating on one emergency department centralisation may mean better skills sets but less access to care

- 7. Please tell us about any impact, either positive or negative, that you think any of these ideas for services could have on you and your family (please tell us which service your feedback relates to e.g. Stroke care)?
 - 2 My wife has Diabetes 2 which is treated very expertly by a Nurse Practitioner at Fairford Surgery. I sincerely hope she would not need to be admitted to CGH but should she be having all the expertise on one site should improve outcomes.

answered	2
skipped	2

8. If you think any of the ideas for services could have a negative impact on you and your family, how should we try to limit this (please tell us which service your feedback relates to e.g. Stroke care)?

Answer Choices Res				Response Total
1	0	pen-Ended Question	100.00%	2
	1 There is a golden hour after a stroke chances are it will have passed long before			al
I am 80 and my wife is 77 and has had an operation for the removal of a sarcoma when the fen had to be sacrificed. I am now her carer. I am reasonably fit and we have made provision for liv a later date if and when I become incapacitated. We are thus relatively fortunate. What provision NHS/Social Care make for frail people living on their own? The social care system has almost of			re in care at on does th	
			answered	2
			skipped	2

9. Do you have any alternative suggestions for how any of the services covered in the engagement could be organised (please tell us which service your feedback relates to e.g. Stroke care)? When describing your suggestions where possible please refer to the assessment criteria on page 9 of the engagement booklet.

An	swe	er Choices	Response Percent	Response Total
1	0	pen-Ended Question	100.00%	2
	1 Keep,local a and e departments open with access to specialists at a central a and		d e	
I have suggested an integrated transport plan as this is a critically important issue for madon't have a car, a carer with a car or the financial resources for a taxi. Our local volunte a service via the charity Friends of Fairford and Lechlade but we are often short of driver			volunteer drive	
			answered	2
			skipped	2

10. What is the first part of your postcode? eg. GL16, GL3

Answer Choices		Response Total
1 Open-Ended Question	100.00%	1
1 GL52		

10. What is the first part of your postcode? eg. GL16, GL3 answered 1 skipped 3

1	11. Which age group are you:				
Α	Answer Choices Response Percent				
1	Under 18	0.00%	0		
2	18-25	0.00%	0		
3	26-35	25.00%	1		
4	36-45	0.00%	0		
5	46-55	0.00%	0		
6	56-65	25.00%	1		
7	66-75	25.00%	1		
8	Over 75	25.00%	1		
9	Prefer not to say	0.00%	0		
		answered	4		
		skipped	0		

1:	2. Are you:				
A	Answer Choices Response				
1	An employee working in health or social care	0.00%	0		
2	A community partner	100.00%	4		
3	A member of the public	0.00%	0		
4	Prefer not to say	0.00%	0		
		answered	4		
		skipped	0		

13. Have you accessed any of the following services or support in the last 12 months (please tick all that apply)? Response Percent Total 1 Primary Care (GP) 100.00% 3

13. Have you accessed any of the following services or support in the last 12 months (please tick all that apply)?

2	NHS Community Service (e.g. Community Nursing)	0.00%	0
3	Outpatient Hospital Service	100.00%	3
4	Specialist Inpatient Hospital Service	33.33%	1
5	Voluntary or community support related to your health and wellbeing	33.33%	1
6	Urgent care (e.g. 111, Minor Injury and Illness Unit, A&E)	66.67%	2
		answered	3
		skipped	1

Please tell us which hospital, community or voluntary service(s) you have accessed (e.g respiratory, community nursing, support group) (3)

- 1 A&E; GP; phlebotomy clinic
- 2 Gloucester royal hospital
- 3 Fairford GP service Cirencester Phlebotomy Service Cirencester COVID immunisations

My wife had an operation for a removal of a sarcoma in the Nuffield Orthopaedic Centre and subsequently has had physiotherapy there and in Fairford Hospital, OT support for the fitting of handrails at home and further physiotherapy for which we have paid privately.

14. Do you consider yourself to have a disability? (Tick all that apply)

Α	Answer Choices Re		Response Total
1	No	66.67%	2
2	Mental health problem	0.00%	0
3	Visual Impairment	0.00%	0
4	Learning difficulties	0.00%	0
5	Hearing impairment	0.00%	0
6	Long term condition	0.00%	0
7	Physical disability	33.33%	1
8	Prefer not to say	0.00%	0
		answered	3
		skipped	1

15. Do you look after, or give any help or support to family members, friends, neighbours or others because of either a long term physical or mental ill health need or problems related to old age? Please do not count anything you do as part of your paid employment.

Ans	Answer Choices		Response Total
1	Yes	33.33%	1
2	No	66.67%	2
3	Prefer not to say	0.00%	0
		answered	3
		skipped	1

1	16. Which best describes your ethnicity?						
A	Answer Choices Response Percent Tot						
1	White British	100.00%	3				
2	White Other	0.00%	0				
3	Asian or Asian British	0.00%	0				
4	Black or Black British	0.00%	0				
5	Chinese	0.00%	0				
6	Mixed	0.00%	0				
7	Prefer not to say	0.00%	0				
8	Other (please specify):	0.00%	0				
		answered	3				
	skipped 1						
0	Other (please specify): (0)						
	No answers found.						

17. Which, if any, of the following best describes your religion or belief?				
Α	nswer Choices	Response Percent	Response Total	
1	No religion	33.33%	1	
2	Buddhist	0.00%	0	
3	Christian (including Church of England, Catholic, Methodist and other denominations)	66.67%	2	
4	Hindu	0.00%	0	
5	Jewish	0.00%	0	

1	17. Which, if any, of the following best describes your religion or belief?					
6	Muslim		0.00%	0		
7	Sikh		0.00%	0		
8	Prefer not to say		0.00%	0		
9	Other (please specify):		0.00%	0		
			answered	3		
			skipped	1		
0	Other (please specify): (0)					
	No answers found.					

1	8. Are you:		
A	nswer Choices	Response Percent	Response Total
1	Male	50.00%	2
2	Female	50.00%	2
3	Transgender	0.00%	0
4	Non-binary	0.00%	0
5	Prefer to self-describe	0.00%	0
6	Prefer not to say	0.00%	0
		answered	4
		skipped	0

1	19. Which of the following best describes how you think of yourself?					
A	Answer Choices Response Percent T					
1	Heterosexual or straight	100.00%	4			
2	Gay or lesbian	0.00%	0			
3	Bisexual	0.00%	0			
4	Other	0.00%	0			
5	Prefer not to say	0.00%	0			
		answered	4			
		skipped	0			

20. Are you currently pregnant or have given birth in the last year?

A	nswer Choices	Response Percent	Response Total
1	Yes	0.00%	0
2	No	50.00%	2
3	Not applicable	50.00%	2
4	Prefer not to say	0.00%	0
		answered	4
		skipped	0

21. If you are interested in participating in a discussion (face to face or virtual) about any of the FFTF2 services, please provide details below (to protect your anonymity, we will separate your contact information from the feedback you have provided in this survey).

An	swe	er Choices	Response Percent	Response Total
1	Na	ame:	100.00%	2
	1	Michael Parkes		
	2	John Read		
2	C	ontact details (email, telephone):	100.00%	2
	1	07736381035		
	2	robertjohnread@me.com. 01285 713681 0780 393 7026		
3	Fi	rst part of your postcode (e.g. GL20):	50.00%	1
	1	GL155TQ		
			answered	2
			skipped	2

22. Service/s you are interested in (please tick all that apply):

Answer Choices			Response Percent	Response Total
1	Benign Gynaecology		0.00%	0
2	Diabetes and Endocrinology		100.00%	2
3	Frailty/Care of the Elderly		100.00%	2
4	Non-interventional Cardiology		50.00%	1
5	Respiratory		50.00%	1
6	Stroke		50.00%	1

22. Service/s you are interested in (please tick all that apply):

answered	2
skipped	2