### Fit For The Future - What matters to you?

### BAME, living with a disability

Please tell us what you think about our preferred option to develop: A 'centre of excellence' for Acute Medicine (Acute Medical Take) at Gloucestershire Royal Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 60.00%              | 3                 |
| 2 | Support          | 20.00%              | 1                 |
| 3 | Oppose           | 20.00%              | 1                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 0.00%               | 0                 |
|   |                  | answered            | 5                 |
|   |                  | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

- Damaging effect on the local community, as it disproportionately affects vulnerable individuals with protected characteristics. Concerns about bed space at GRH. Concerns about a bottleneck effect at GRH if you double the amount of traffic, you need to double the width of the road, ALL roads, leading in and out. Leading on to concerns about the lack of funding for SWAS as per their financial outlook to provide the additional ambulance service coverage. Flawed notion of attracting high quality staff from a business/management perspective. Gloucestershire's market has competitors in Bristol, Birmingham (to an extent), Oxford, and of course London. Centralised services will not enable GHNHSFT to outcompete these, leaving us with 'the best of the rest'. This would have been the case whether centralisation occurred or not, thus centralisation itself is a moot point. Flawed concept of 'extra time' to care. This will inevitably lead to cost savings (perhaps instructed by ministers, and not immediately) by reducing staff numbers to provide current levels of care, only now at one site.
- 2 24/7 access to multidiciplanary teams. Specialist equipment. RIght disciplines to provide services and ability to train more staff

Please tell us what you think about our preferred option to develop: A 'centre of excellence' for Emergency General Surgery at Gloucestershire Royal Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 80.00%              | 4                 |
| 2 | Support          | 20.00%              | 1                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 0.00%               | 0                 |
|   |                  | answered            | 5                 |
|   |                  | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

Please tell us what you think about our preferred option to develop: A 'centre of excellence' for Emergency General Surgery at Gloucestershire Royal Hospital.

Response Response Percent Total

- 1 Support the notion of highly specialised surgical teams at one site. Only concerns are managing the increased throughput. Emergency surgery is rarer than acute medicine so the negative effects there should not occur here
- 2 As for Acute medicine, access to multidisciplanry team and equipment

Please tell us what you think about our preferred option to develop: A 'centre of excellence' for Planned Lower GI (colorectal) general surgery at Cheltenham General Hospital (CGH) or Gloucestershire Royal Hospital (GRH).

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 40.00%              | 2                 |
| 2 | Support          | 40.00%              | 2                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 20.00%              | 1                 |
|   |                  | answered            | 5                 |
|   |                  | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

- 1 If it's planned, why not just go to Oxford and build a bigger unit there?
- 2 seperating emergency from planned services should prevent cancellations and create the right number of beds for the planned procedures. Co-locating with other pelvic services makes sense as I suspect they often need to work together

In supporting our preferred option to create a single site 'centre of excellence', where do you think a 'centre of excellence' for Planned Lower GI (colorectal) general surgery should be developed?

|   |                                      | Response<br>Percent | Response<br>Total |
|---|--------------------------------------|---------------------|-------------------|
| 1 | Cheltenham General Hospital (CGH)    | 60.00%              | 3                 |
| 2 | Gloucestershire Royal Hospital (GRH) | 20.00%              | 1                 |
| 3 | No opinion                           | 20.00%              | 1                 |
|   |                                      | answered            | 5                 |
|   |                                      | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider: (2)

- 1 Why should people from Cheltenham go to Gloucester when they can go to Oxford? If it's planned...
- 2 as previous question

Please tell us what you think about our preferred option to develop: A 'centre of excellence' for planned day case Upper and Lower GI (colorectal) surgery at Cheltenham General Hospital (CGH).

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 75.00%              | 3                 |
| 2 | Support          | 0.00%               | 0                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 25.00%              | 1                 |
|   |                  | answered            | 4                 |
|   |                  | skipped             | 1                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

- 1 Why go to Gloucester when you can go to Oxford?
- 2 as before

## A 24/7 Image Guided Interventional Surgery (IGIS) 'Hub' at Gloucestershire Royal Hospital and a 'Spoke' at Cheltenham General Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 40.00%              | 2                 |
| 2 | Support          | 40.00%              | 2                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 20.00%              | 1                 |
| 5 | No opinion       | 0.00%               | 0                 |
|   |                  | answered            | 5                 |
|   |                  | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

- Extreme nature of emergency IGIS means the time delay going from Cheltenham to Gloucester would be far too risky re. loss of life to a patient who may, for example's sake, live just across the road from CGH.
- 2 updating equiment and locating in one site is more cost effective

#### A 'centre of excellence' for Vascular Surgery at Gloucestershire Royal Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 25.00%              | 1                 |
| 2 | Support          | 25.00%              | 1                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 50.00%              | 2                 |
|   |                  | answered            | 4                 |
|   |                  | skipped             | 1                 |

Please tell us why you think this, e.g. the information you would like us to consider (2)

- 1 Again, why not just go to Oxford if you live east of Cheltenham?
- 2 BME communities have higher rates as diversity to Cheltenham and Gloucester GRH is perfectly placed

# A permanent 'centre of excellence' for Gastroenterology inpatient services at Cheltenham General Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 50.00%              | 2                 |
| 2 | Support          | 25.00%              | 1                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 25.00%              | 1                 |
|   |                  | answered            | 4                 |
|   |                  | skipped             | 1                 |

Please tell us why you think this, e.g. the information you would like us to consider (1)

<sup>1</sup> co-locating with planned day cases with specialist staff and contact points for inpatient and long-term ongoing care

## Two permanent 'centres of excellence' for Trauma at Gloucestershire Royal Hospital and Orthopaedics at Cheltenham General Hospital.

|   |                  | Response<br>Percent | Response<br>Total |
|---|------------------|---------------------|-------------------|
| 1 | Strongly support | 40.00%              | 2                 |
| 2 | Support          | 40.00%              | 2                 |
| 3 | Oppose           | 0.00%               | 0                 |
| 4 | Strongly oppose  | 0.00%               | 0                 |
| 5 | No opinion       | 20.00%              | 1                 |
|   |                  | answered            | 5                 |
|   |                  | skipped             | 0                 |

Please tell us why you think this, e.g. the information you would like us to consider (1)

1 keep specialisms together for better access and equipment

Please tell us about any impact, either positive or adverse, that you think any of our proposals could have on you and your family (please tell us which service your feedback relates to e.g. IGIS)?

|   |                     | Response<br>Percent | Response<br>Total |
|---|---------------------|---------------------|-------------------|
| 1 | Open-Ended Question | 100.00%             | 3                 |

- 1 Concerns about impact on BAME communities.
  - Concerns about bottleneck effect on Acute Medicine at GRH.

Major concerns about IGIS - if a patient needed an emergency procedure in this field and had to be transported to Gloucester, when the lived right next to CGH, the difference in both outcome re. risk of loss of life is to great a difference.

Concerns about funding increased Ambulance Service provisions.

Flawed concept of attracting high quality staff - London, Oxford, Bristol will always leave us with the best of the rest which the proposals would have no bearing on.

Political concerns that down the line (years), any improvements will result in savings related staff reductions.

- 2 Gastroenterology and General surgery both needed and would be better if it is clear what service is offered where, and so that continuity of care can be improved. THe proposed changes will achieve this for me
- 3 Close proximity to where I live Easy to travel to Gloucester hospital

I like the idea of specialists in one area

Centres of excellence should enable easy communications between staff

| answered | 3 |
|----------|---|
| skipped  | 2 |

If you think any of our proposals could have a negative impact on you and your family, how should we try to limit this (please tell us which service your feedback relates to e.g. IGIS)?

|   |   |  | Response<br>Percent | Response<br>Total |
|---|---|--|---------------------|-------------------|
| 1   | 0 | pen-Ended Question   | 100.00%             | 3                 |
|   | 1 | Delay the proposals by a year. Engage with a private business/ management consulta true long term impact of these changes, and amend proposals. Social impacts may ch way we work in response to Covid may change the landscape such that new options be | ange too - ch       | anges to the      |
| Further to travel to Gloucester Royal for emergeny/trauma but if the care is better tht should be made Cheltenham is still available but not consultant led overnight, which is a concern for trauma admission. |   |  |                     |                   |
|   | 3 | Parking issues   |                     |                   |
|   |   |  | answered            | 3                 |
|   |   |  | skipped             | 2                 |

Do you have any alternative suggestions for how any of the services covered in the consultation could be organised (please tell us which service your feedback relates to e.g. IGIS)? When describing your suggestions where possible please refer to the assessment criteria, developed in collaboration with local people during the Fit for the Future Engagement (see pages 17/19 of the full consultation booklet).

|   |   |  | Response<br>Percent | Response<br>Total |
|---|---|--|---------------------|-------------------|
| 1 | 0   | pen-Ended Question   | 100.00%             | 2                 |
|   | 1 Keep emergency care/ acute medical on both sites. Share planned care with Bristol a between hospitals/ secondments to generate the requisite culture of flexibility in plan and increased efficiency used to fund emergency care in both local sites. |  |                     |                   |
|   | 2   | whatever is decided should be very clearly communicated as it is rather confusing at t | he moment           |                   |
|   |   |  | answered            | 2                 |
|   |   |  | skipped             | 3                 |

| A | nything else you would like to say? |                     |                   |
|---|-------------------------------------|---------------------|-------------------|
|   |                                     | Response<br>Percent | Response<br>Total |
| 1 | Open-Ended Question                 | 100.00%             | 1                 |
|   | 1 -                                 |                     |                   |
|   |                                     | answered            | 1                 |
|   |                                     | skipped             | 4                 |

| W | What is the first part of your postcode? eg. GL1, GL20 |                   |                     |                   |  |  |
|---|--|-------------------|---------------------|-------------------|--|--|
|   |  |                   | Response<br>Percent | Response<br>Total |  |  |
| 1 | Ор   | en-Ended Question | 100.00%             | 4                 |  |  |
|   | 1  | GL53              |                     |                   |  |  |
|   | 2  | gl51              |                     |                   |  |  |
|   | 3  | GL7               |                     |                   |  |  |
|   | 4  | GL1               |                     |                   |  |  |
|   |  |                   | answered            | 4                 |  |  |
|   |  |                   | skipped             | 1                 |  |  |

| W | Which age group are you: |                     |                   |  |
|---|--------------------------|---------------------|-------------------|--|
|   |                          | Response<br>Percent | Response<br>Total |  |
| 1 | Under 18                 | 0.00%               | 0                 |  |
| 2 | 18-25                    | 0.00%               | 0                 |  |
| 3 | 26-35                    | 20.00%              | 1                 |  |
| 4 | 36-45                    | 20.00%              | 1                 |  |
| 5 | 46-55                    | 0.00%               | 0                 |  |
| 6 | 56-65                    | 40.00%              | 2                 |  |
| 7 | 66-75                    | 0.00%               | 0                 |  |
| 8 | Over 75                  | 20.00%              | 1                 |  |
| 9 | Prefer not to say        | 0.00%               | 0                 |  |
|   |                          | answered            | 5                 |  |
|   |                          | skipped             | 0                 |  |

| A | Are you:                             |                     |                   |  |  |
|---|--------------------------------------|---------------------|-------------------|--|--|
|   |                                      | Response<br>Percent | Response<br>Total |  |  |
| 1 | A health or social care professional | 20.00%              | 1                 |  |  |
| 2 | A community partner                  | 0.00%               | 0                 |  |  |
| 3 | A member of the public               | 80.00%              | 4                 |  |  |
| 4 | Prefer not to say                    | 0.00%               | 0                 |  |  |
|   |                                      | answered            | 5                 |  |  |
|   |                                      | skipped             | 0                 |  |  |

#### Do you consider yourself to have a disability? (Tick all that apply)

|   |                       | 1 | Response<br>Percent | Response<br>Total |
|---|-----------------------|---|---------------------|-------------------|
| 1 | No                    |   | 0.00%               | 0                 |
| 2 | Mental health problem |   | 20.00%              | 1                 |
| 3 | Visual Impairment     |   | 0.00%               | 0                 |
| 4 | Learning difficulties |   | 0.00%               | 0                 |
| 5 | Hearing impairment    |   | 0.00%               | 0                 |
| 6 | Long term condition   |   | 60.00%              | 3                 |
| 7 | Physical disability   |   | 20.00%              | 1                 |
| 8 | Prefer not to say     |   | 20.00%              | 1                 |
|   |                       |   | answered            | 5                 |
|   |                       |   | skipped             | 0                 |

Do you look after, or give any help or support to family members, friends, neighbours or others because of either a long term physical or mental ill health need or problems related to old age? Please do not count anything you do as part of your paid employment.

|   |                   | Response<br>Percent | Response<br>Total |
|---|-------------------|---------------------|-------------------|
| 1 | Yes               | 40.00%              | 2                 |
| 2 | No                | 60.00%              | 3                 |
| 3 | Prefer not to say | 0.00%               | 0                 |
|   |                   | answered            | 5                 |
|   |                   | skipped             | 0                 |

|   |                         | Response Percent | Response<br>Total |
|---|-------------------------|------------------|-------------------|
| 1 | White British           | 0.00%            | 0                 |
| 2 | White Other             | 40.00%           | 2                 |
| 3 | Asian or Asian British  | 40.00%           | 2                 |
| 4 | Black or Black British  | 20.00%           | 1                 |
| 5 | Chinese                 | 0.00%            | 0                 |
| 6 | Mixed                   | 0.00%            | 0                 |
| 7 | Prefer not to say       | 0.00%            | 0                 |
| 8 | Other (please specify): | 0.00%            | 0                 |
|   |                         | answered         | 5                 |
|   |                         | skipped          | 0                 |

| V | /hich, if any, of the following b  | est describes your religion or belief? |                     |                   |
|---|--|--|---------------------|-------------------|
|   |  | F                                      | Response<br>Percent | Response<br>Total |
| 1 | No religion  |  | 20.00%              | 1                 |
| 2 | Buddhist   |  | 0.00%               | 0                 |
| 3 | Christian (including Church of England, Catholic, Methodist and other denominations) |  | 60.00%              | 3                 |
| 4 | Hindu  |  | 0.00%               | 0                 |
| 5 | Jewish   |  | 0.00%               | 0                 |
| 6 | Muslim   |  | 20.00%              | 1                 |
| 7 | Sikh   |  | 0.00%               | 0                 |
| 8 | Other  |  | 0.00%               | 0                 |
| 9 | Prefer not to say  |  | 0.00%               | 0                 |
|   |  |  | answered            | 5                 |
|   |  |  | skipped             | 0                 |

| Α | re you:           |                     |                   |
|---|-------------------|---------------------|-------------------|
|   |                   | Response<br>Percent | Response<br>Total |
| 1 | Male              | 40.00%              | 2                 |
| 2 | Female            | 60.00%              | 3                 |
| 3 | Transgender       | 0.00%               | 0                 |
| 4 | Prefer not to say | 0.00%               | 0                 |
|   |                   | answered            | 5                 |
|   |                   | skipped             | 0                 |

| D | Do you identify with your gender as registered at birth? |                    |                   |  |  |  |
|---|--|--------------------|-------------------|--|--|--|
|   |  | Respons<br>Percent | Response<br>Total |  |  |  |
| 1 | Yes  | 100.00%            | 5                 |  |  |  |
| 2 | No   | 0.00%              | 0                 |  |  |  |
| 3 | Prefer not to say  | 0.00%              | 0                 |  |  |  |
|   |  | answered           | 5                 |  |  |  |
|   |  | skipped            | 0                 |  |  |  |

| V | Which of the following best describes how you think of yourself? |                     |                   |  |  |
|---|--|---------------------|-------------------|--|--|
|   |  | Response<br>Percent | Response<br>Total |  |  |
| 1 | Heterosexual or straight   | 80.00%              | 4                 |  |  |
| 2 | Gay or lesbian   | 20.00%              | 1                 |  |  |
| 3 | Bisexual   | 0.00%               | 0                 |  |  |
| 4 | Other  | 0.00%               | 0                 |  |  |
| 5 | Prefer not to say  | 0.00%               | 0                 |  |  |
|   |  | answered            | 5                 |  |  |
|   |  | skipped             | 0                 |  |  |

#### Are you currently pregnant or have given birth in the last year? Response Percent Total 1 Yes 0.00% 0 2 No 80.00% 4 3 Not applicable 20.00% 1 Prefer not to say 0.00% 0 answered 5 skipped 0